



Get Helpers – Online Service Provider Assistant

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Abstract — Get Helpers is Web/Mobile application that allows you to access different types of services used in daily life. It is 'one stop shop' where you are assisted with day-to-day and exclusive planning and purchasing activities. It bridges the gap between the users and businesses by helping users find relevant providers of products and services quickly. We come to solution with a philosophy of making your daily life joyful by offering a wide range of household services which will resolve your daily household problems. Get Helpers services offered across various cities and towns in Gujarat. We come to work with advanced and scalable technology platform. Easy to access vast verity of products and services from your smartphones and PCs.

Keywords: - Online Service Assistant, Service Provider, Location Based Service Provider, Online Service Searching.

I. INTRODUCTION

The traditional way of getting household services done by collecting numbers, waiting for calls and the step by step following is always end up making you frustrated and make nonsense with no work on time. If you are still in a perplexity to handle your home, office or business, just sit back & relax – Get Helpers is here to help you out. It evolving the way household problems is handled these days. With a revolutionary, simple to use and user friendly application that takes your order in a “Simple Steps”. It shows the result nearby of current location and also surrounding area. Choose rated service providers as per you service type and get your service done. You can rate them based on their work. To help outsiders is the main aim of our application.

II. PROPOSED METHODOLOGY

User has to register himself/herself in get helpers application using his/her cellphone number. After registration they have to login where they have to choose the city that they want find service provider for dedicated services. If the customer wants to make a service request for particular service type then he/she has to click on service type and have to select the particular service. After that he/she have to select service provider that show on map as per area and they can choose different service providers as per their ratings. Then user has to fill up their information and have to submit the service request. Then the dedicated service provider will check the request and will contact the user for further assistance. The service provider will contact their employee and provide the service which was requested by the user. After the work is completed the user has to fill up the feedback form based on the service provided. There are several options for payment such as COD (Cash on Delivery) and online payment. After the service is done the service provider will get the rewards point based on the service they provided to the customer and based on the customers feedback. If the user wants some services which are not available at their location then they can select the nearby location areas. The user also get the notification about their service appointment on the cellphone and as well as on email. They also get the invoice on their provided email id. If some service provider, business owners or industry owners want to get register for this program then, they can also do it as per their service categories. They will get the first month free and then they will have to purchase the membership service to remain continue with the program. They will get reward point based on their subscription in the program. This program also helps them to get promotion/marketing of their businesses.

III. RESULTS

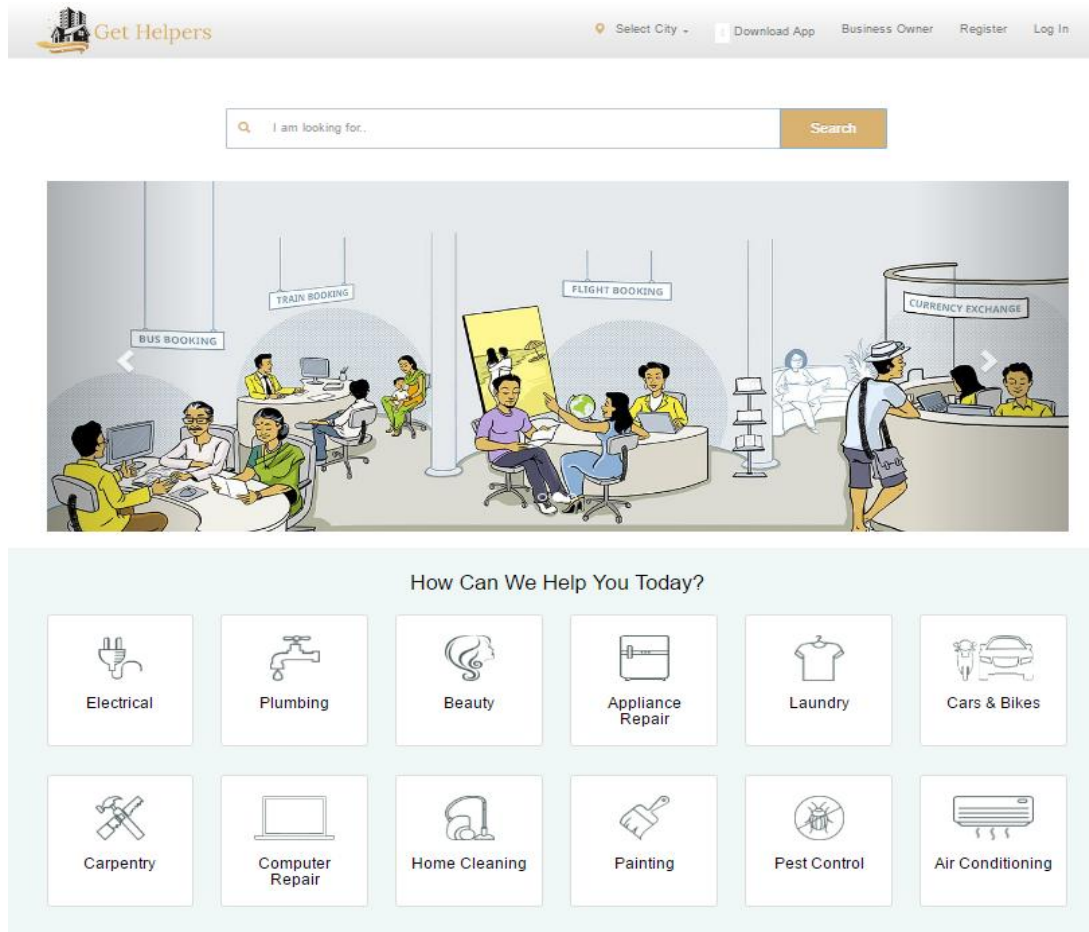


Figure 3.1 Website Home Pages

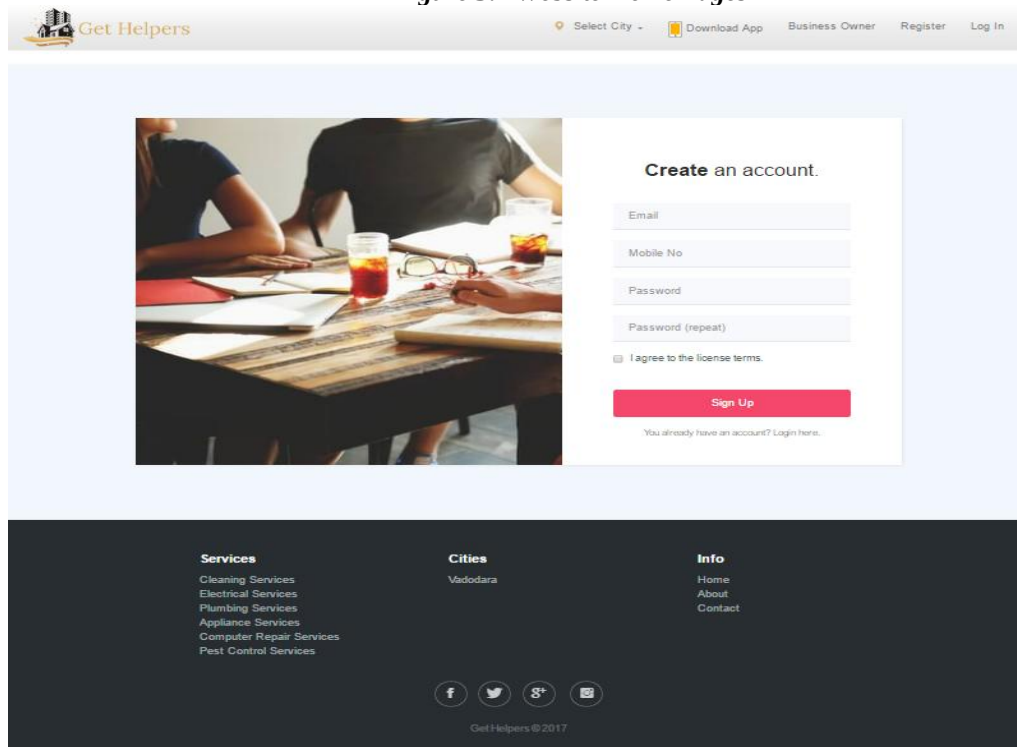


Figure 3.2 Login Page

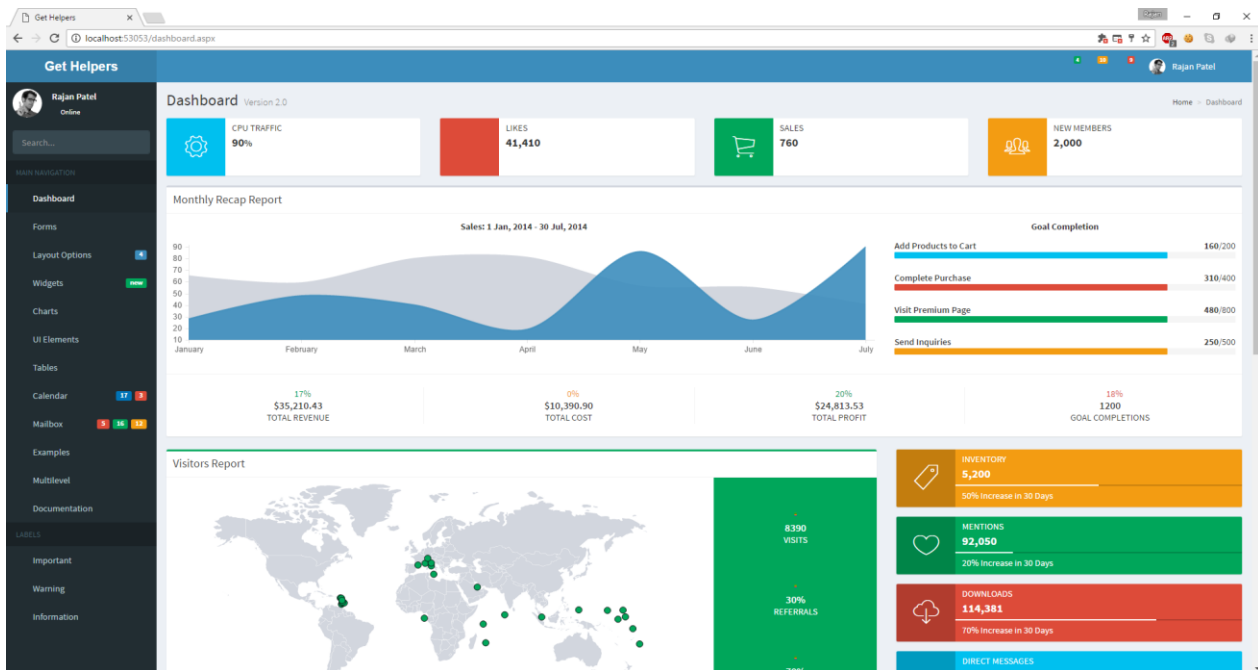


Figure 3.3 Admin Panel Home Page

IV. CONCLUSION AND FUTURE WORK

This application will allow user to book services which they need to get done by selecting nearby service providers. This application also gives the notification about service related and also about promotions. User will also see the past history of the services which has been done. We will add live support for inquiry. We will also add new cities for services and also new service types. We will also add new feature for service where they want to get done service as per time period they prefer. We will allow user to cancel service request if request is not yet taken by service provider.

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