

# International Journal of Advance Engineering and Research Development

e-ISSN (O): 2348-4470

p-ISSN (P): 2348-6406

Volume 5, Issue 05, May -2018

## CHUTTER-PUTTER COLLEGE CHATBOT

Kunal Patil<sup>1</sup>, Anagha Bhole<sup>2</sup>, Priyanka Singh Bais<sup>3</sup>, Rakshanda Bhatt<sup>4</sup>, Prof. Chandrama Waswand (GUIDE)<sup>5</sup>

1,2,3,4,5 SKN Sinhgad Institute Of Technology Science Kusgaon (Bk.) Lonavala

ABSTRACT-Chat bots typically provide a text-based user interface, allowing the user to type commands and receive text as well as text to speech response. Chat bots are usually stateful services, remembering previous commands in order to provide functionality. When chatbot technology is integrated with popular web services it can be utilized securely. The college enquiry chat bot will be built using artificial algorithms that analyzes users queries and understand users message. This System will be a web application [3] which provides answer to the query of the student very effectively. Students just have to put their query to the bot which is used for chatting. The system will use the artificial intelligence algorithms to give appropriate answers to the user. If the answer is found invalid, then some system to declare the answer as invalid can be incorporated. These invalid answers can be deleted or modified by the admin of the system. The student will not have to go to the college for enquiring something. Student can use the chat botto get the answers to their queries. Students can use this web based system for making enquiries at any point of time. This system may help students to stay updated with the college activities.

Keywords: chatbot, chatterbot, pattern matching, keyword matching

#### **I INTRODUCTION**

A chat bot (also known as a talk bot, Bot, chatterbox, Artificial Conversational Entity) is a computer program which conducts a conversation via auditory or textual methods[1][2]. Such programs are often designed to convincingly simulate how a human wouldbehave as a conversational partner, thereby passing the Turing test. Chat bots are typically used in dialog systems [1] for various practical purposes including customer service orinformation acquisition [2]. Chat bots are often integrated into the dialog systems of, forexample, automated online assistants, giving them the ability of, for example, small talkingor engaging in casual conversations unrelated to the scopes of their primary expert systems[2][3]. College Enquiry Chat Bot project will be built using artificial intelligence algorithms that will analyze users queries and understand users message. This system will be a webapplication which will provide answers to the queries of the students. Students will justhave to select the category for the department queries and then ask the query to the botthat will be used for chatting. Artificial intelligence will be used to answer the studentsqueries. The student will get the appropriate answers to their queries. The answers will begive using the built in artificial intelligence algorithms. Students won't have to go to the college to make the enquiry. The system replies using an effective Graphical user interfacewhich implies that as if a real person is talking to the user. The user just has to registerhimself to the system and has to login to the system. After login user can access to the various helping pages. Various helping pages has the bot through which the user can chatby asking queries related to college activities. The system replies to the user with the helpof effective graphical user interface. The user can query about the college related activities through online with the help of this web application. The user can query college related activities such as date and timing of annual day, sports day, and other cultural activities. This system helps the student to be updated about the college activities.

#### II RELATED WORK

## 1. College Enquiry Chat Bot

This System will be a web application which provides answer to the query of the student very effectively. Students just have to put their query to the bot which is used for chatting. The system will use the artificial intelligence algorithms to give appropriate answers to the user. If the answer is found invalid, then some system to declare the answer as invalid can be incorporated. These invalid answers can be deleted or modified by the admin of the system. The student will not have to go to the college for enquiring something. Student can use the chat bot to get the answers to their

queries. Students can use this web based system for making enquiries atany point of time. This system may help students to stay updated with the collegeactivities.

2. College Chat-bot system provides appropriate answers as per user queries. The User can query any college related activities through the system. The user does nothave to personally go to the college for enquiry. The System analyses the questionand then answers to the user. The system answers to the query as if it is answered inperson. With the help of artificial intelligence, the system answers the query askedby the students. The system replies using an effective Graphical User Interface, asif a real person is talking to the user. The user just has to register himself to thesystem and has to login to the system. After logging in the user has access to thevarious helping pages. The user can query college related activities such as date andtiming of annual day, sports day, and other cultural activities. The system replies tothe user with the help of effective graphical user interface. The user can query about the college related activities online with the help of this web application.

## 3. College Information Chat Bot System

A CHATBOT is an artificial person, animal or other creature which holds conversations with humans. This could be a text based (typed) conversation, a spokenconversation or even a non-verbal conversation. Chat bot can run on local computers and phones, though most of the time it is accessed through the internet. Chat bot is typically perceived as engaging software entity which humans can talk to. It can be interesting, inspiring and intriguing. It appears everywhere, from old ancient HTML pages to modern advanced social networking

## 4. College Enquiry Chatbot Using A.L.I.C.E

- In this paper, a proposal is carried on to explain the design of a chat bot specificallytailored as an application which is going to help new students to solve all the problemsthey face and the questions which arises in their mind during and after the admission. In particular, the proposal investigates the implementation of ALICE chat bot system as an application named as college enquiry chat bot. A keywords-based humancomputerdialog system makes it possible that the user could chat with the computerusing a natural language, i.e. in English.
- 5. System make a computer program designed to simulate an intelligent conversation with one or more human users. We sometimes pass our time by chatting with different chatterboxes available on internet, so to make one of them was indeed an interesting idea. We also had thought of integrating it with speech-to- text and text-to- speech software's and equipping it with face recognition technique.

#### III PROBLEM STATEMENT

In proposed system we are going to develop an algorithm that will be used to identify answers related to user submitted questions. The need is to develop a database where allthe related data will be stored and to develop a web interface. The web interface developed will have two parts, one for simple users and one for the administrator.

#### IV EXISTING SYSTEM

In this paper, a proposal is carried on to explain the design of a chat bot specificallytailored as an application which is going to help new students to solve all the problemsthey face and the questions which arises in their mind during and after the admission. In particular, the proposal investigates the implementation of ALICE chat bot systemas an application named as college enquiry chat bot. A keywords-based humancomputerdialog system makes it possible that the user could chat with the computerusing a natural language, i.e. in English.

## V PROPOSED SYSTEM

This System will be a web application which provides answer to the query of thestudent very effectively. Students just have to put their query to the bot which issued for chatting. The system will use the artificial intelligence algorithms to giveappropriate answers to the user. If the answer is found invalid, then some system declare the answer as invalid can be incorporated. These invalid answers can be deleted or modified by the admin of the system. The student will not have to go to the college for enquiring something. Student can use the chat bot to get the answersto their queries. Students can

use this web based system for making enquiries atany point of time. This system may help students to stay updated with the collegeactivities.

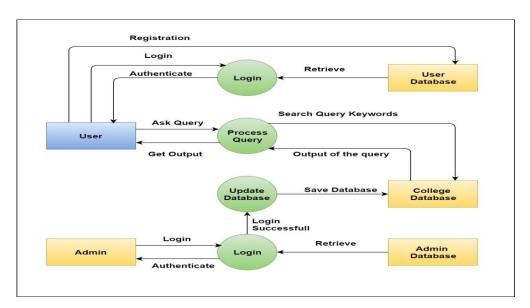


Fig 1: System Architecture

## **VIADVANTAGES**

- 1. Student can use the chatbot to get the answers to their queries.
- Chat bots typically provide a text-based user interface, allowing the user to type commands and receive text as well as text to speech response.

# VII RESULT



Fig 2: Screenshot Graphical User Interface

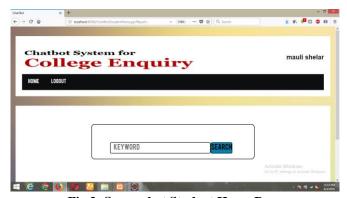


Fig 3: Screenshot Student Home Page

#### VIIICONCLUSION AND FUTURE SCOPE

The main objective of the project is to develop an algorithm that will be used to identify answers related to user submitted questions. The need is to develop a database where allthe related data will be stored and to develop a web interface. The web interface developed will have two parts, one for simple users and one for the administrator. A backgroundresearch took place, which included an overview of the conversation procedure and anyrelevant chat bots available. A database will be developed, which will store informationabout questions, answers, keywords, logs and feedback messages. A usable system will be developed and deployed to the web server.

#### **IXREFERENCES**

- 1. J. Bang, H. Noh, Y. Kim and G. G. Lee, "Example-based chatoriented dialoguesystem with personalized long-term memory," 2015 International Conference on Big Dataand Smart Computing (BIGCOMP), Jeju, 2015.
- 2. E. Haller and T. Rebedea, "Designing a Chat-bot that Simulates an Historical Figure," 2013 19th International Conference on Control Systems and Computer Science, Bucharest, 2013.
- 3. S. J. du Preez, M. Lall and S. Sinha, "An intelligent web-based voice chat bot," EUROCON 2009, EUROCON '09. IEEE, St.- Petersburg, 2009.
- 4. Y. Chen, W. Wang and Z. Liu, "Keyword-based search and exploration ondatabases," 2011 IEEE 27th International Conference on Data Engineering, Hannover, 2011.
- 5. Emanuela Haller and Traian Rebedea, "Designing a Chat-bot that Simulates an Historical Figure", IEEE Conference Publications, July 2013.
- 6. Maja Pantic, Reinier Zwitserloot, and Robbert Jan Grootjans, "Teaching IntroductoryArtificial Intelligence Using Asimple Agent Framework", IEEE Transactions On Education, Vol. 48, No. 3, August 2005.